

AMENDED IN SENATE JULY 14, 2009

AMENDED IN ASSEMBLY MAY 5, 2009

AMENDED IN ASSEMBLY APRIL 13, 2009

CALIFORNIA LEGISLATURE—2009–10 REGULAR SESSION

ASSEMBLY BILL

No. 423

Introduced by Assembly Member Torres

February 23, 2009

An act to amend Sections 53114.2, 53115.1, and 53115.2 of the Government Code, relating to emergency telephone systems.

LEGISLATIVE COUNSEL'S DIGEST

AB 423, as amended, Torres. Emergency telephone systems.

Existing law, the Warren-911-Emergency Assistance Act, requires the ~~Communications Division of the Department of General Services~~ *office of the State Chief Information Officer* to review and update technical and operational standards for public agency systems, after consultation with specified entities and individuals.

The bill would require the review and update of technical and operational standards for public agency systems to include standards for recruitment and training of public safety dispatchers.

Existing law also requires the State 911 Advisory Board to advise the ~~Communications Division~~ *office* on specified subjects, including training standards for county coordinators and public safety answering point managers.

The bill would add one representative from the Commission on Peace Officer Standards and Training and one representative from the Office of the State Fire Marshal to the State 911 Advisory Board. The bill would also modify the requirement that the State 911 Advisory Board

advise the ~~Communications Division~~ office on training standards for county coordinators and public safety answering point managers to also require the State 911 Advisory Board to advise the ~~Communications Division~~ office on training standards for public safety dispatchers, and advise the ~~department~~ office concerning issues related to the receipt of calls in a language other than English.

This bill would also make technical changes to conform to the Governor's Reorganization Plan No. 1 of the 2009–10 Regular Session.

Vote: majority. Appropriation: no. Fiscal committee: yes.

State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. Section 53114.2 of the Government Code is
2 amended to read:

3 53114.2. Technical and operational standards for the
4 development of the public agency systems shall be established and
5 reviewed by the ~~Communications Division~~ office on or before
6 December 31, 1973, after consultation with all entities and
7 individuals specified in Section 53114.1. On or before December
8 31, 1976, and each even-numbered year thereafter, after
9 consultation with all entities and individuals specified in Section
10 53114.1, the ~~Communications Division~~ office shall review and
11 update technical and operational standards for public agency
12 systems, including, but not limited to, standards for recruitment
13 and training of public safety dispatchers.

14 SEC. 2. Section 53115.1 of the Government Code is amended
15 to read:

16 53115.1. (a) There is in state government the State 911
17 Advisory Board.

18 (b) The advisory board shall be comprised of the following
19 members appointed by the Governor who shall serve at the pleasure
20 of the Governor.

21 (1) The Chief of the California 911 Emergency Communications
22 Office shall serve as the nonvoting chair of the board.

23 (2) One representative from the Department of the California
24 Highway Patrol.

25 (3) Two representatives on the recommendation of the California
26 Police Chiefs Association.

1 (4) Two representatives on the recommendation of the California
2 State Sheriffs' Association.

3 (5) Two representatives on the recommendation of the California
4 Fire Chiefs Association.

5 (6) Two representatives on the recommendation of the CalNENA
6 Executive Board.

7 (7) One representative on the joint recommendation of the
8 executive boards of the state chapters of the Association of
9 Public-Safety Communications Officials-International, Inc.

10 (8) One representative from the Commission on Peace Officer
11 Standards and Training.

12 (9) One representative from the Office of the State Fire Marshal.

13 (c) Recommending authorities shall give great weight and
14 consideration to the knowledge, training, and expertise of the
15 appointee with respect to their experience within the California
16 911 system. Board members should have at least two years of
17 experience as a public safety answering point manager or county
18 coordinator, except where a specific person is designated as a
19 member.

20 (d) Members of the advisory board shall serve at the pleasure
21 of the Governor, but may not serve more than two consecutive
22 two-year terms, except as follows:

23 (1) The presiding Chief of the California 911 Emergency
24 Communications Office shall serve for the duration of his or her
25 tenure.

26 (2) Four of the members shall serve an initial term of three years.

27 (e) Advisory board members shall not receive compensation
28 for their service on the board, but may be reimbursed for travel
29 and per diem for time spent in attending meetings of the board.

30 (f) The advisory board shall meet quarterly in public sessions
31 in accordance with the Bagley-Keene Open Meeting Act (Article
32 9 (commencing with Section 11120) of Chapter 2 of Part 1 of
33 Division 3 of Title 2). ~~The Telecommunications Division office~~
34 shall provide administrative support to the State 911 Advisory
35 Board. The State 911 Advisory Board, at its first meeting, shall
36 adopt bylaws and operating procedures consistent with this article
37 and establish committees as necessary.

38 (g) Notwithstanding any other provision of law, any member
39 of the advisory board may designate a person to act as that member

1 in his or her place and stead for all purposes, as though the member
2 were personally present.

3 SEC. 3. Section 53115.2 of the Government Code is amended
4 to read:

5 53115.2. (a) The State 911 Advisory Board shall advise the
6 ~~Communications Division of the Department of General Services~~
7 *office* on all of the following subjects:

8 (1) Policies, practices, and procedures for the California 911
9 Emergency Communications Office.

10 (2) Technical and operational standards for the California 911
11 system consistent with the National Emergency Number
12 Association (NENA) standards.

13 (3) Training standards for county coordinators, Public Safety
14 Answering Point (PSAP) managers, and public safety dispatchers.

15 (4) Budget, funding, and reimbursement decisions related to
16 the State Emergency Number Account.

17 (5) Proposed projects and studies conducted or funded by the
18 State Emergency Number Account.

19 (6) Expediting the rollout of Enhanced 911 Phase II technology.

20 (b) Upon request of a local public agency, the board shall
21 conduct a hearing on any conflict between a local public agency
22 and the ~~Communications Division~~ *office* regarding a final plan that
23 has not been approved by the ~~Communications Division~~ *office*
24 pursuant to Section 53114. The board shall meet within 30 days
25 following the request, and shall make a recommendation to resolve
26 the conflict to the ~~Communications Division~~ *office* within 90 days
27 following the initial hearing by the board pursuant to the request.

28 (c) The advisory board shall advise the ~~department~~ *office*
29 concerning the following:

30 (1) Issues related to the receipt of calls in a language other than
31 English by dispatchers at a public safety answering point.

32 (2) The need for additional recruitment of multilingual public
33 safety dispatchers.

34 (3) The need to create standardized basic and advanced training
35 programs for all dispatchers assigned part time or full time to a
36 public safety access point.